



# IAN GORDON COMMERCIALS



Founded in 1987 with the aim of providing a personal, efficient and cost effective quality service for the maintenance and service of Heavy Goods and PSV vehicles. With the addition of Commercial & Coach (UK) Ltd. This division of our group deals with the contract hire and leasing of trucks, buses and coaches. Indeed with any specialist vehicle related equipment, e.g. trailers, tankers, bodies etc.

The Company has built an excellent reputation by delivering a sound and in some respects unique sales and repair industry which has promoted the Company to the forefront of the trade in South and Central Scotland. With premises equipped with the latest vehicle lifting and diagnostics equipment, enabling the expansion on the non-franchise Service Department to service an ever increasing blue chip customer portfolio.

Our highly experienced workforce combined with the service facilities which are housed within one of the most comprehensive custom built facilities in South West Scotland form the backbone of the Company.

Regular maintenance contracts are currently provided for a number of local and national companies.

## Company Accreditation

As part of the Company's commitment towards quality assurance Ian Gordon Commercials have accreditation to **ISO9001:2008** standard. This system was first started as BS 5750 some 14 years ago and has been honed and improved over the years to reflect the changing requirements of our customers.



We are also a **VOSA Approved Tachograph Centre** for both analogue and digital systems, including being a **road speed limiter fitment centre**.

The Tachograph department is run in conjunction with other services offered by our after sales department for both analogue, digital and road speed limiter.



As a number of Companies who transport hazardous loads are customers, the workforce is trained to full ADR standard, as well as receiving training to all current legislation.

In an industry where time is money the Company not only provides a service of the highest quality but a service that can be utilized within the minimum of time and effort by regular maintenance logistics.

The emphasis here is placed on maintaining a high standard of quality service such as would be expected from a Market Leader. We provide a complete maintenance management system programmed to conform to each clients unique individual requirement.

## Professional Trade Memberships

Since the early days, the company have committed to full membership to the **Freight Transport**



The company is also a full member of the prestigious **Scottish Motor Trade Association (SMTA)**.



For our Recovery Road Assistance services we are also members of the **Road Rescue Recovery Association Ltd (RRRA)**.



The Company is also a member of the **Road Haulage Association (RHA)** who provide a dedicated service for the haulage industry.



## SERVICE DEPARTMENT

Our Workshops at Ayr and Glasgow are modern and fully equipped to handle every eventuality and our experienced Technicians can Service and Maintain your vehicle to the highest standards. Certificated to ISO 9000 we pride ourselves on the first class service we provide to our ever expanding portfolio of customers. We can provide for your every need where vehicle maintenance logistics is concerned.

- ◆ On-site Servicing, Repairs and Safety Inspections
- ◆ MOT Preparation and Presentation on all classes of vehicle.
- ◆ Contract Maintenance
- ◆ Total Fleet Maintenance Management & Fixed Cost Maintenance Programme
- ◆ 24hr Roadside Assistance and Recovery, UK & Europe
- ◆ Vehicle Collection and Delivery
- ◆ Fleet Administration suited to your needs
- ◆ Quality Feedback on all Repairs and Servicing
- ◆ Full Bus & Coach on-site Service and Maintenance
- ◆ Full Computer Diagnostics for all makes of vehicle.
- ◆ Refurbishment
- ◆ Out of Hours Work to Suit your Requirements.
- ◆ VOSA Approved Tachograph Fitment and Calibration Centre
- ◆ VOSA Approved Road Speed Limiter Fitment and Calibration Centre
- ◆ Computerised Weight Simulated Roller Brake Testing
- ◆ IRTEC Qualified Technicians to ADR Road Tanker status
- ◆ Repair of ADR Road Tankers Gas Spirit & Product
- ◆ Fully equipped Service Van Fleet who provide a Breakdown, Repair & On-site Service
- ◆ On-line Electronic inspections including OCRS Data
- ◆ Trailer ABS, EBS and ECAS diagnostics and calibration

We are fully equipped, have the latest diagnostic technology, highly skilled workforce and are capable of carrying out repair and maintenance to any size or make or model of truck, bus, coach, tanker and trailer. Whether you are looking to keep on top of natural wear and tear or in need of major repair work, we strive to keep you on the road with our focus on Operator maximum uptime.

## CUSTOMER CARE SERVICE

We understand customer care is priority. Ian Gordon Commercials have an excellent reputation for providing personal, efficient and high quality service to all our customers.

Our dedicated customer care is supported by our Road Aid programme specialising in breakdown services covering all makes of vehicle through the UK and Europe.



# Put us to the Test